



Whadjuk Country
PO Box 674 Fremantle WA 6959
0435 374 492 discover@circuswa.com
circuswa.com



Privacy Policy

Introduction

CircusWA is committed to protecting your privacy. This Privacy Policy governs our handling of personal information across all online interactions and communications, outlining how we collect, use, store, and protect your data when you interact with our website or services.

We comply with the Privacy Act 1988 (Cth.) and the Australian Privacy Principles. We only collect information that is necessary and treat it with respect and care.

Collecting Personal Information

We collect personal information when you:

- Visit our website
- Contact us directly
- Sign up to our mailing lists or services
- Participate in classes, events, fundraising, promotions or surveys

We may also collect information from third parties or public sources where it is lawful and relevant.

Depending on your interaction with us, we may collect:

- Name and contact details
- Demographic information such as postcode and interests
- Website usage data such as IP address and device type
- Information you submit in forms or correspondence

Where absolutely necessary, lawfully required and with your consent, we may collect other Sensitive or Personal Information such as health and medical history, emergency contact details, or financial details.

If you apply to work with us, we may collect employment-related information such as your CV, work history, and background checks. This data is treated with the same level of protection as all other personal information.

We collect this information to:

- Provide our programs and services to you or facilitate the provision of services to you by others
- Respond to your requests for information or other enquires
- Collect and process a donation you have made
- Send you updates on our organisation and activities through marketing communications
- Maintain up to date internal records
- Facilitate our recruitment processes
- Monitor, analyse or improve our website and operations



Storing, using and disclosing Personal Information

We do not sell or trade your information. We will only disclose it if required by law.

We use appropriate physical, electronic and managerial measures to protect your personal data from misuse, loss, or unauthorised access.

We retain your personal information only as long as necessary for the purpose it was collected or as required by law. After this time, it is securely deleted or de-identified.

We may use your information internally or disclose it to trusted third-party service providers for functions such as website hosting, data processing, or communications. These parties are required to handle your information securely.

Where lawful and practical, you may interact with us anonymously or using a pseudonym (“Anonymous Dealings”). However, doing so may limit the services we can offer.

Controlling your Personal Information

You can request to access or correct your personal data by contacting us. We will respond in line with applicable laws and take reasonable steps to ensure accuracy.

We will not share your information for marketing unless you’ve given your explicit permission. You can opt out of receiving marketing at any time by:

- Clicking “unsubscribe” in emails from us
- Contacting us directly via the contact information listed below

Cookies and analytics

Our website uses cookies to collect non-personal data about your visit (e.g. pages viewed, duration). This helps us improve site performance. You can manage cookie settings through your browser.

Links to other websites

Our website may include links to third-party sites. We are not responsible for their privacy practices, so we recommend reviewing their policies separately.

Enquires

If you have a question or concern about how your information has been handled, please contact us via email discover@circuswa.com or call our office +61 435 374 492.

We’ll aim to respond within 30 days. If you’re not satisfied, you may contact the Office of the Australian Information Commissioner at www.oaic.gov.au.

Updates to this Privacy Policy

We may update this policy from time to time. We recommend checking this page periodically to stay informed.